

MEMBERS, GUESTS AND VISITORS
CODE OF CONDUCT & DISCIPLINE POLICY

Castlegar Golf Club and RV Park deems that upon payment of membership or green fees, all members, guests and visitors have given their consent to be bound by both the restrictions and penalties imposed by this code of conduct. The desired outcome is to:

1. Promote sportsmanship amongst competitors.
2. Enhance personal and group enjoyment while playing.
3. Maintain standards of behavior commensurate with the quality of experience desired.
4. Help maintain course conditions and pace of play

Members shall be liable for any breach committed whether by themselves or their guests. The intention of this is to establish clear and acceptable behaviour expectations for Castlegar Golf Club and RV Park members, guests and visitors, it is not intended to restrict the rights of anyone but rather to ensure that all members, guests and visitors can expect to be treated with respect while enjoying the golf course, RV Park and clubhouse.

RESPONSIBILITIES:

- Members must always act within constitution & by-laws, club policies & procedures. These are available by request to admin@golfcastlegar.com . No member shall be absolved from their effect on any allegation of not having received a copy.
- Be respectful to all those you come into contact with at Castlegar Golf Club and RV Park. Respect diversity, different roles and boundaries, and avoid giving offence. Do not engage in any form of sexual, racial, religious discrimination or harassment. Do not conduct yourself in any rude or immoral manner, including the use of profane language, gestures, insults or other such misbehaviour.
- When using social media in connection with the club, its officials or members, do so in a manner which could not be deemed offensive. You are asked to consider the impact of publicly expressive negative issues relating to the Club, its officials or members on social media. Any such issues should be raised in line with the process outlined in this Code of Conduct for dealing with complaints and protests.

- In no case shall an employee of the club be reprimanded directly by a member, or entitled to enter into discussion with a member on any instructions passed to them by the general manager or board of directors.
- As well as avoiding actual impropriety, conduct yourself in a manner which does not damage or undermine the reputation of the Club.

On the Course

- Avoid slow play, apply ready golf principles and allow other golfers to play through as appropriate.
- Adhere to the dress code and observe proper golf etiquette.
- Alcoholic beverages must be purchased at the golf course, no personal alcohol may be consumed on the course or in the clubhouse.
- Respect the rights of other players and golf course staff. Golf course staff always have right of way when actively engaged in work on the course – do not play your ball if there is any risk to staff or equipment.
- Respect the golf course, golf carts and obey all signage on the golf course.
- Take pride in the physical appearance of the golf course as it is reflective of you as a member. Replace divots or use seed mix, rake bunkers and fix pitch marks.
- Act honestly in all occasions during play. Conduct yourself in a sportsmanlike manner and do not knowingly cheat, throw clubs, disrespect employees, officials or fellow competitors.

In the Clubhouse

- Respect clubhouse facilities
- The use of foul or abusive language such as swearing has no place in the clubhouse and any member heard using unacceptable or offensive language will be asked to either stop or leave the premises. Where someone is observed consistently using bad language after being warned then their continued membership will be reviewed accordingly. Whilst fully acknowledging that adult banter contributes to a healthy atmosphere amongst members, these rules are to safeguard others who should not have to hear language that they would not personally use or make people feel uncomfortable.
- Consume alcohol in a responsible manner.

- Smoking or vaping of any and all products is not permitted within any of the club buildings.
- Be considerate towards others when using your Mobile devices in the clubhouse.

COMPLAINTS AND PROTESTS

All complaints must be made in writing addressed to the Director of Golf and signed by the person complaining. The Director of Golf shall submit all complaints and protests to the Discipline Committee which is comprised of 3 Board Members, the club President and the Club Captains, for consideration at a properly convened meeting or earlier if required. The decision of the Council shall be final and binding upon all concerned.

Disciplinary Sanctions

The Discipline Committee and Board of Directors shall have the power to suspend any member whose conduct shall be considered to be improper, unbecoming, or detrimental to the welfare, interest or character of the club, or who willfully commits a breach of the By-Laws, or who willfully violates or neglects the observance of any rule or regulation.

Decisions and Penalties:

1 st Instance: Verbal Warning

2 nd Instance: Letter of Warning

3 rd Instance: 1-4 week suspension

4 th Instance: 1 year to cancelation of membership

1. Any suspension will state the date the suspension is to take effect and the number of days of the suspension. The days of suspension previously served shall be taken into account.
2. While under suspension the member's financial obligation to the Club for dues and other charges shall continue.

3. Any costs arising from an offense shall be paid by the member committing the offense in addition to other penalties. Playing privileges will be suspended until any costs or penalties are paid in full.

4. If the offence is considered serious, or there are other recent offences, these steps can be passed at the discretion of the Disciplinary Committee.

Appeal:

A member suspended or terminated for any such offence shall be notified in writing by the Director of Golf or President of the Board of Directors of the charge and penalty applied against such member and be given an opportunity to be heard by the Board of Directors at a meeting called for that purpose.

The member must submit their intent to appeal the decision in writing via letter or email within three (3) calendar days of issuance of the disciplinary letter from the Director of Golf or President of the Board of Directors.